

Performance lives here.

Come and join our award winning team.



Our home base could be yours too.

Quality is what we do. Be a part of it.

As an **Area Service Manager**, you be responsible for addressing post possession home owner concerns. You aren't afraid to roll up your sleeves and put in a hard day's work, maybe even get a little dirty. You have a willingness to learn and understand that customer service is a priority.

Are you ready to join our team and help provide our customers with a worry-free home?

A Day in the life of an Area Service Manager:

- Conduct visual inspections of warranty issue
- Perform a variety of hands on repairs in customer's homes
- Scheduling with sub trades to perform services
- Follow up with customers to ensure the service work has been completed as agreed
- Maintain a team environment through high-quality communication skills with trades, staff, and customers

What you will bring to the table:

- Post-secondary education/certification in the building trades (e.g. carpentry, drywall, finishing, etc.)
- 3-5 years of experience in the warranty and service industry
- Strong ability to multi task; be proactive; and understand attention to detail
- Must have a sense of urgency and an ability to meet deadlines
- Well-developed communication skills
- Exceptional customer service skills
- Strong familiarity with technology including iPads and basic office software such as Microsoft Office
- Ability to react well under pressure and treats others with respect while solving problems
- Valid Standard First Aid, CSTS, and WHIMIS Certificates, and a valid Driver's license

As a Platinum Member of Best Managed Companies, we will provide you the following:

- Flexible health and dental coverage.
- Employer matching Group RRSP program and discount programs on Jayman products.
- Customized Training Programs.
- Opportunity for growth and career advancement
- Employee Discounts
- Annual Wellness Allowance
- Extensive community and volunteer involvement.

Do you see the magic? Are you ready to be part of the lifestyle? Join the award winning Jayman BUILT team and contribute to our exceptional track record, with over 26 thousand homes built in the last 38 years. Please send your resume and cover letter to <https://www.fitzii.com/apply/31274> no later than June 22, 2018.

We thank all applicants for their interest; however only those selected for an interview will be contacted. No telephone or agency inquiries please.